



Unified Threat Management

Endian Product Overview

Endian's mission is to protect global communication networks and provide secure information access to anyone.

Protect yourself with Endian Firewall

Endian has changed the network security landscape by providing a Unified Threat Management (UTM) solution with a unique management experience: deploy quickly, manage easily and stay flexible. Thousands of networks worldwide are already secured by Endian Firewall, keeping organizations safe against data theft, viruses, spyware, spam and other internet threats.

Keep safe today and in the future

Endian is the only IT-Security vendor that can offer custom and off-the-shelf security solutions based on open source. If you have any special requirements, our development team can adapt our products to your needs. Every custom feature or module will be integrated into the main product, assuring long term maintenance and lifetime.

Be part of it

Endian was founded in 2003 by a team of experienced network specialists and Linux enthusiasts. Their objective: Providing sophisticated open source based solutions. In 2004 they started the development of Endian Firewall, trying to implement a system that fulfils the requirements of a modern network security solution. Since the first release in 2005 more than 2500 customers in about 37 countries have decided in favor of Endian Firewall. In the same time frame Endian Firewall Community has been downloaded more than 550.000 times by our growing community.



10 Reasons to Choose Endian

- Products available as Hardware and Software Edition
- Fast appliance deployment / Easy to use
- Integrated Hotspot solution
- Centralized management through Endian Network
- Endian Engineers are highly skilled and passionate Security Experts
- Quick support response times due to the high expertise
- Simple pricing rules
- Low yearly maintenance costs
- Customization options for large projects
- Open Source (550,000+ downloads of the Community version)

Let TLS.NET take care of it!

Endian Firewall UTM Appliances

The Endian Firewall product family of unified threat management (UTM) appliances features easy-to-use "all in one" security to deliver maximum protection against data theft, viruses, spyware, spam and other Internet threats.

Endian 4i

Branch Office and Industrial Firewall



Endian 4i is the ideal solution for satellite offices and industrial facilities and is available in two versions: Office and Industrial. The Office version has all of the features required to connect the networks of branches and remote offices in a simple and secure manner.

Endian Firewall Mini Small Networks



(Suggested Users 5 - 25) Endian Firewall Mini is the ideal Unified Threat Management solution for remote offices and small businesses. Advanced security features such as stateful inspection, anti-virus, anti-spam, web filtering, VoIP support and hotspot management.

Endian Firewall Mercury Medium Networks



(Suggested Users 10 - 100) Endian designed the Mercury to fulfill the demand of Small- and Medium-Businesses requiring a comprehensive security solution that offers the highest level of network security...

Endian Firewall Macro X series Large Networks



(Suggested Users 50 - 500) Endian UTM Macro X series appliances meet the needs of Medium-to-Large businesses requiring a highly available and powerful appliance for demanding networks.

Endian Firewall Macro R series Large Networks



(Suggested Users 100 - 2,500) Endian UTM Macro R series is the highest-performance unified threat management (UTM) appliance, capable of managing and filtering the traffic of the most demanding networks.

Endian Firewall Software Appliance



Turn any PC into a Unified Threat Management Appliance. Endian Firewall Software Appliance offers the same technology that resides in the Unified Threat Management (UTM).

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Maintenance Packages

Endian offers a comprehensive range of highly qualified support service, a must for every security solution. You can get support either directly from Endian or through one of our worldwide partners, depending on the maintenance package of your choice:

Basic Maintenance is the most affordable solution designed for Endian Software Appliances only. It includes support for critical and high-priority incidents and is suited for non-critical network environments.

Standard Maintenance is suited for organizations requiring support that covers all the severity levels. First-level support is handled by an Endian partner or reseller and any additional support can be obtained online or via e-mail.

Advanced Maintenance is designed for organizations that require a higher level of support. This package includes phone support, remote live assistance from an Endian engineer and extended hardware warranty with instant hardware replacement.

Premium Maintenance is designed for organizations with mission-critical networks requiring the highest level of support. In addition to the features of the advanced maintenance package, it offers direct access to the Endian support team with highest priority.

Comparison of Endian Maintenance Packages	Basic Maintenance	Standard Maintenance	Advanced Maintenance	Premium Maintenance
Updates				
Security updates	Yes	Yes	Yes	Yes
Minor and Major version upgrades (feature improvements)	Yes	Yes	Yes	Yes
Anti-virus signatures	Yes	Yes	Yes	Yes
Content filter URL blacklist	Yes	Yes	Yes	Yes
Endian Network				
Centralized updates and upgrades	Yes	Yes	Yes	Yes
Centralized system access and management	Yes	Yes	Yes	Yes
Response Times				
Severity Critical	not guaranteed	1 business day	4 business hours	TBD*
Severity High	not guaranteed	1 business day	4 business hours	TBD*
Severity Medium	-	2 business days	1 business day	TBD*
Severity Low	-	3 business days	2 business days	TBD*
Support Options				
Coverage 8x5 (Mo-Fr 9:00 AM to 5:00 PM)	Yes	Yes	Yes	Yes
Coverage 24x7	-	-	-	TBD*
Unlimited Support Tickets	Yes	Yes	Yes	Yes
Knowledge Base	Yes	Yes	Yes	Yes
Online Manuals	Yes	Yes	Yes	Yes
E-mail/Web	Yes	Yes	Yes	Yes
Phone	-	-	Yes	Yes
Remote live assistance	-	-	Yes	Yes
Hardware warranty extension	-	-	Yes	Yes
Instant Hardware replacement	-	-	Yes	Yes
Direct 1st level support by Endian	-	-	-	Yes

* To Be Discussed with Endian, can be customized based on customer requirements.



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