



One Place for Voice, Data & Networking
One Point of Contact
One Bill

TLS.NET Hosted PBX Services

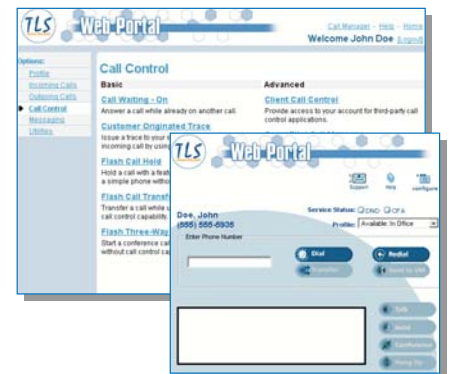
Cutting Edge Technology

Hosted PBX is one of the fastest growing segments in the telecom industry. Over seventy percent of small and medium businesses would prefer a hosted PBX solution to a premise-based solution. This decision becomes very easy as the SMB market learns more about the flexibility, no maintenance, mobility, advanced features and overall ease of use the hosted PBX solution offers.

Advantages of Hosted PBX

- Eliminates PBX Equipment
- Reduces Long Distance Costs
- Reduces/Eliminates Traditional Telephone Lines
- Provides Calling Features and Advanced IP Applications Including Flexibility and Mobility
- Three- or Four-Digit Dialing Everywhere
- Number Porting Supported
- Local and National Phone Numbers Available
- Redundancy Is Built into the Network
- Recovery Can Be Addressed with Company and End User's Web and Voice Portal

The customers control all the features of their TLS.NET Hosted PBX service. No maintenance personnel or technicians to call for changes. At the click of a mouse, features such as call treatments, find-me-follow and call logs as well as administration tasks such as moves, adds and changes are controlled through an easy-to-use web portal system.



TLS.NET Web Portal Features

- Click-to-Dial
- Redial
- Hold
- Transfer
- Phone Lists
- 3-Way Calling
- Outlook Integration
- Extension Dialing
- Calling Line ID Delivery Per Call
- Cancel Call Waiting
- Priority Alert/Ringing
- Simultaneous Ring - Personal
- Configurable Feature Codes
- Incoming/Outgoing Calling Plans
- Series Completion
- Shared Call Appearance

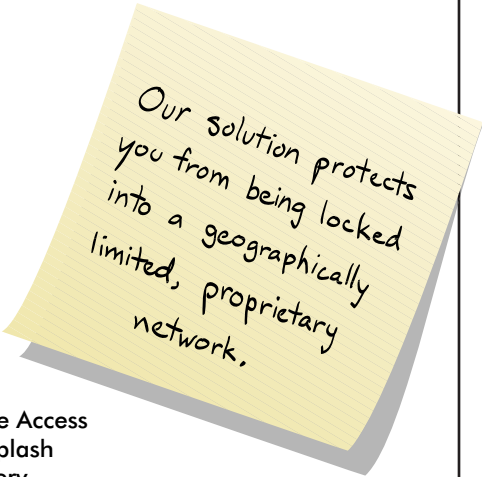
Let TLS.NET take care of it!

Tiers of Service

Basic Seat

Attendant Console
Hoteling Guest
Phone Status Monitoring
Call Capacity Management
Call Park
Call Pickup
Emergency Zones
Hunt Group
Incoming Calling Plan
Intercept Group
Inventory Report
Outgoing Calling Plan
Series Completion
Anonymous Call Rejection
Authentication
Auto Callback (intragroup)
Call Forwarding (Always, Busy, No Answer, Not Reachable)
Calling Line ID Delivery Blocking
Call Name Retrieval
Calling Party Category
Call (Return, Transfer, Waiting)
Customer Originated Trace
Directory Number Hunting
Diversion Inhibitor
Do Not Disturb
External Calling Line ID Delivery
Internal Calling Line ID Delivery
Flash Call Hold

Intercept User
Last Number Redial
Malicious Call Trace
SMDI Message Desk
Speed Call 100
Speed Call 8
three-Way Call
Call Forwarding Remote Access
Call Forwarding Ring Splash
Calling Group ID Delivery
Calling Line ID Blocking per Call
Calling Line Configuration
Calling Line Delivery per Call
Calling Name Delivery
Cancel Call Waiting
Cancel Call Waiting per Call
Configurable Extension Dialing
Configurable Feature Codes
Consultation Hold
Device Inventory
Extension Dialing
Group Resource Inventory Reporting
Group Web Portal
IP Phone Support
Supports Loudspeaker Paging
Moves Adds and Changes
Printable Group Directory
Soft Client Support



Our solution protects you from being locked into a geographically limited, proprietary network.

Premium Seat Basic features included plus the following:

Free Long Distance
Account/Authorization Codes
Music On Hold
Alternate Numbers
Call Forwarding Selective
Call Notify
Web Call Manager
Web Express
Outlook Integration
Priority Alert/Ringing
Remote Office
LDAP Integration
Selective Call Acceptance
Selective Call Rejection
Simultaneous Ring Personal
Custom Ringback Group
Voice Messaging Group
Enhanced Outgoing Calling Plan
Instant Group Call
Automatic Hold/Retrieve

Barge-In Exempt
Basic Call Logs
Busy Lamp Field for Attendant Console
Call Line ID Delivery Blocking Override
Custom Ringback User
Directed Call Pickup
Directed Call Pickup w/Barge-in
Hoteling Host
Multiple Call Arrangement
Privacy
Push to Talk
Sequential Ring
Shared Call Appearance
Voice Portal Calling
Call Screening by Digit Patterns
Click to Dial, Redial, Hold, Transfer, 3-Way
Distinctive Alert/Ring
Personal Web Portal
Voice Portal

Let TLS.NET take care of it!

Reduce

your communications cost with unlimited local and unlimited domestic long distance.

Eliminate

the cost of investments associated with updating or purchasing PBX or key systems.

Change

your service to conform to your business. Add new lines, voicemail boxes and extensions just by requesting. There is no need to wait for lengthy waiting periods.

TLS.NET customers enjoy a friendly relationship with on-staff Systems Administrators, Network Consultants, Integration Managers and Customer Support personnel. Our In-house Support Center is available when you need them.

TLS.NET Hosted PBX solutions are engineered to provide toll-quality voice service with the highest levels of clarity, reliability and redundancy.

À la Carte Features

- Auto Attendant
- MIReception Console
- Audio Conferencing
- Alternative Numbers
- Toll-free Number
- Toll-free Services
- Music on Hold
- Fax to Email Solution
- Call Center
- Voice to Text

Our solution protects you from being locked into a geographically limited proprietary network.



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